

Yesterday I received a horrible, harrassing telephone call from an AMoco bill collector. He obviously had the wrong number but would not accept the fact that he had made a mistake. He screamed and yelled at a person named "Jan" he thought he was speaking to...about pretending she was someone else, for not paying her bill, demanded that I hang up my telephone so he could call again and prove to me he had the correct party....after his demeaning comments I finally was able to tell him that his approach was extremely rude and unacceptable....and he slammed down the phone. It was a call made at 9:20 a.m. however, I could not get a number to return the call to file a complaint....my caller ID said "out of area". How do I report this inappropriate form of harassing bill collecting. Although,I was not the one intended to receive his abuse, it needs to be addressed and stopped.

Dr. Sharon Yoder